

In Room Dining Partner

Brookstreet Hotel, - Ottawa



brookstreet
HOTEL

Brookstreet Hotel, Ottawa's leading restaurant, spa, golf, conference and wedding destination is seeking a talented, dynamic InRoom Dining Server. Working at Brookstreet means redefining the hospitality experience in Ottawa where we deliver sensational service, beyond the bounds of a typical hotel chain.

Reporting To: Food and Beverage Outlets Manager

The InRoom Dining Server is responsible for providing high-levels of service to InRoom hotel guest by providing sensational service, taking accurate orders, and maintaining a strong working knowledge of all menu items and daily specials.

Job Profile

- Take food and beverage orders from in room hotel guest
- Maintain familiarity with the composition of all menu items, including items available in all outlets
- Serve food and beverages in accordance with company standards, but above all in a professional, courteous manner
- Clean designated areas, in accordance with company procedures, including opening and closing routines and following hygiene requirements
- Clean and refill condiment sets for each table
- Delivery and pick up of guest trays and tables
- Ensure accuracy of the billing
- Attend meetings and training courses as required

Requirements

- Able to effectively communicate both verbally and in writing
- Able to work well under pressure and independently
- Ability to focus attention on details
- Able to deal with people sensitively, tactfully, diplomatically, and professionally at all times
- Professional appearance and manners
- Strong work ethic and positive team attitude
- Accountability, Communication, Decision Making
- Planning and Organizing
- Service Orientation
- Teamwork
- Must be available for Friday, Saturday and Sunday, Holidays
- Requires Smart Serve Certification

Email your resume to resume@brookstreet.com or visit us at our Open Casting Call every Friday between 1:00 - 4:00p.m. at Brookstreet Hotel, 525 Legget Drive, Ottawa K2K 2W2.

